

Introduction

In this privacy statement you can read all about the way your personal data is collected and how it is handled. The privacy statement explains where your data is stored and for what purposes your data will be stored. In addition, you will also find all your rights with regard to your data and how you can make use of these rights.

The privacy statement will sometimes be changed for example by legislative changes. It is therefore advisable to periodically consult the statement.

Lumosa LED B.V.

You are currently reading the privacy statement of Lumosa LED B.V. Lumosa LED B.V. creates, sells and distributes LED lighting for various market segments. For example, Lumosa sells LED Sport LED lighting for sports fields, terrain LED lighting for Eindhoven Airport, industrial LED lighting for factories and public LED lighting for streets and neighborhoods.

Lumosa LED B.V. is responsible for the processing of personal data as shown in this privacy statement.

Contact details

www.lumosa.nl | 0499-725290
Ekkersrijt 7055 | 5692 HB | Son en Breugel |
KVK nr. 60010576

Target data

Lumosa LED B.V. processes your personal data for the following purposes:

1. Handling your payment
2. Call or e-mail if necessary to carry out our services
3. To deliver goods and services to the person concerned

The processing of the personal data is based on the necessity for the execution of an agreement. The address details are required to deliver the ordered products to the person concerned. This data is therefore necessary to be able to comply with the agreement with you. Your name, address, e-mail address and telephone number are also required to call or e-mail you about your order, the delivery date and the invoicing.

Personal data

Lumosa LED B.V. processes your personal data by using our services and/or by providing it to us yourself. Below is an overview of the personal data we process:

- First and last name
- Address data
- Phone number
- E-mail address

Automated decision-making

Lumosa LED B.V. does not take decisions based on automated processing on matters that can have (significant) consequences for people. These are decisions taken by computer programs or systems, without a person (for example an employee of Lumosa LED B.V.) sitting in between.

Retention periods

Lumosa LED B.V. does not store your personal data longer than is strictly necessary to achieve the purposes for which your data is collected. We use the following retention periods for the following categories of personal data:

- Personalia: 7 years (legal obligation)
- Address: 7 years (legal obligation)
- Contact details: 7 years (legal obligation)

Third parties

Lumosa LED B.V. does not sell your information to third parties and will only provide this information if this is necessary for the execution of our agreement with you or to comply with a legal obligation. With companies that process your data in our order, we conclude a processor agreement to ensure the same level of security and confidentiality of your data. Lumosa LED B.V. remains responsible for these processing operations.

Cookies

Lumosa LED B.V. does not use cookies or similar techniques.



Your rights

Right of insight

You have the right to request your data that is saved at Lumosa LED B.V.

Right to rectification

Is your data incorrect? Or will you have your details changed? You have the right to let this rectify by Lumosa LED B.V.

Right to delete data

Do you no longer want your data be saved at Lumosa LED B.V.? Then you have the right to have this data removed.

Right of transmission

If you need the data that is saved at Lumosa LED B.V., for example if you transfer to another party or service, you have the right to transfer.

Right to submit a complaint

You have the right to file a complaint with the Dutch Data Protection Authority if you believe that Lumosa LED B.V. does not handle your data correctly. This can be done via the following link:
<https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

Right to stop data use or objection

Don't you want Lumosa LED B.V. using your data? Then you have the right of stop using your personal data.

You can send the requests for insight, rectification, deletion, transfer and objection to the processing of your personal data or request for cancellation of your consent to privacy@lumosa.eu. To ensure that the request for access has been made by you, we ask you to send a copy of your ID with the request. Make your passport photo, MRZ (machine readable zone, the strip with numbers at the bottom of the passport), passport number and citizen service number (BSN) black in this copy. This is to protect your privacy. We respond to your request as quickly as possible, within a maximum of four weeks.

Secure

No physical copies of your personal data will be made. Your data is only managed in Exact's business software.

The personal data provided by Lumosa LED B.V. are accessible only through the software above and are protected by a password and with two-step verification. This means that you can only log in with a personal account via the combination username + password + authentication code. This code is generated from the software and sent to Lumosa LED B.V. .. This code must be used during the login process.